



UNUM is uniting arbitration and mediation to offer the most efficient, innovative and global dispute resolution service.

UNUM is the new name of the renowned maritime and trade arbitration foundation that was established under the name TAMARA in 1988 by predominantly Rotterdam based (legal) professionals. It was set up as an alternative to the London and later Singapore arbitration institutions. It has been offering arbitration services for years, but has now also incorporated a mediation service, for the maritime and trade industry.

WHY CHOOSE UNUM

- UNUM constitutes the first arbitration institute to offer both e-arbitration and e-mediation;
- Summary proceedings when required in urgent matters;
- Up to date lists of arbitrators and mediators with engaged, highly qualified, experienced and skilled international professionals;
- Right to appoint own arbitrator or mediator outside the UNUM lists;
- Capitalize on the rich experience and long-standing

tradition of the Netherlands as a leading trade and maritime country;

- Quick dispute administration allows to revert to "business as usual" more rapidly.

MEDIATION

Mediation constitutes a non-legal, less formal, interactive dispute resolution process. It focuses on the needs and interests of the parties and aims at finding the best solution without providing prescriptive advice. Mediation proceedings are fast, cost-effective and adapted to the parties.

Mediation and arbitration are complementary procedures. If the parties cannot come to an agreement during the mediation process, they can proceed to arbitration. This will result in an arbitral award which has legal effect. To ensure neutrality and impartiality these procedures are concluded under separate supervision.

ARBITRATION

Arbitration constitutes a much broader and, in international maritime and trade matters, more efficient dispute resolution system than the public courts system. The dispute is furthermore administered under confidentiality.

Arbitration judgements are enforceable in jurisdictions in more than 150 countries (New York Convention 1958), which includes countries that do not possess bilateral judicial enforcement treaties. In the light of the current political events, it is noticeable that an arbitral award that was delivered pre-Brexit will remain enforceable in the UK after Brexit as before. Regardless of the outcome of the ongoing Brexit negotiations.

LEGAL CERTAINTY

The arbitration procedure is regulated by law. The law specifies how an arbitration procedure must be carried out in order to meet the requirements of legal certainty.

E-ARBITRATION AND E-MEDIATION

UNUM is pioneering e-arbitration and e-mediation.

Parties and arbitrators share their files securely online, making them available simultaneously all around the world. This ensures fast, convenient and cost-effective international arbitration proceedings.

PARTNERS

Arbitration is aligned with the global interests of the Port of Rotterdam. Companies are choosing arbitration more and more over conventional judicial proceedings, due to the global reach and implementation of arbitration proceedings.

Being the maritime capital of Europe, Rotterdam must also facilitate accessible, efficient and high standard alternative dispute resolution. This is what UNUM offers.

The city of Rotterdam and UNUM; working together to create comprehensive maritime and trade services and setting international quality standards.

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